

RICHARD SHAW

Pensacola, FL 32526 | 850.376.5168 | richard@richardshaw.us

SUMMARY

IT Professional and Software Engineer with more than 10 years of experience with C#, Objective-C, PHP and other various software languages. Created and deployed numerous automated systems to increase proficiency in a workplace environment.

COMPUTER SKILLS

Languages

- Knowledgeable with C#, Java, Objective-C, HTML, CSS, PHP, JavaScript, SQL, MySQL.

Software

- Experienced using continuous integration and deployment software, various bug/issue tracking systems, desktop/phone platform development software and database management software.

EXPERIENCE

2/2018 – 6/2021

Director of IT and DevOps, *ActiGraph*

- Directed IT efforts by providing effective leadership, technology supervision, positive administration, while implementing best practices in information technology and development operations.
- Responsible for managing contracted independent verification and validation teams.
- Managing technical projects ensuring best-practices, quality of work
- Delivered timely project execution and project work products that exceed customer expectations
- Contribute to functional specifications and detailed design documents for client projects
- Served as a technical resource for client projects

3/2008 – 2/2018

Systems and DevOps Administrator, Software Developer, *ActiGraph*

- Built, configured, deployed, and maintained computer systems and assets company wide.
- Maintained and deployed end-to-end continuous deployment and integration systems.
- Deployed and maintained cloud-based systems for company assets and customer facing portals.
- Built in-house tools and solutions for a wide-range of employee talents and requirements.
- Created various mobile phone applications for use with the company's hardware and web products.
- Created and maintain a security/licensing system for the company's flagship software.
- Created and manage various in-house customer-processing systems that reduced employee work time.
- Created and manage various customer-facing systems that promote expedited service.

7/2007 – 8/2007

Information Technology Specialist, *United States Marine Corps*

- Developed, implemented and maintained information systems security programs for classified and unclassified information technology systems.
- Applied configuration management disciplines to formally document and control the functional and physical characteristics of an information security system, network, or product during its life cycle.

3/2004 – 7/2007

Administrative Clerk, *United States Marine Corps*

- Reengineered paper records used for the process of separating military personnel through automation.
- Created and managed a database to work in conjunction with MCTFS application.

EDUCATION

2018 – 2020

A.S. Cyber Security, *Pensacola State College*

2014 – 2017

A.S. Computer Programming and Analysis (Web Development), *Pensacola State College*

2003

Diploma, *Franklin County High School*