

RICHARD SHAW

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SUMMARY

IT Professional and Software Developer with more than 10 years of experience with C#, Objective-C, PHP and other various software languages. Created and deployed numerous automated systems to increase proficiency in a workplace environment.

COMPUTER SKILLS

Languages

- Knowledgeable with C#, Java, Objective-C, HTML, CSS, PHP, JavaScript, SQL, MySQL.

Software

- Experienced using continuous integration and deployment software, various bug/issue tracking systems, desktop/phone platform development software and database management software.

EXPERIENCE

- 2/2018 – present **Director of IT and DevOps, *ActiGraph***
- Directed IT efforts by providing effective leadership, technology supervision, positive administration, while implementing best practices in information technology and development operations.
 - Responsible for managing contracted independent verification and validation teams.
 - Managing technical projects ensuring best-practices, quality of work
 - Delivered timely project execution and project work products that exceed customer expectations
 - Contribute to functional specifications and detailed design documents for client projects
 - Served as a technical resource for client projects
- 3/2008 – 2/2018 **Systems and DevOps Administrator, Software Developer, *ActiGraph***
- Built, configured, deployed, and maintained computer systems and assets company wide.
 - Maintained and deployed end-to-end continuous deployment and integration systems.
 - Deployed and maintained cloud-based systems for company assets and customer facing portals.
 - Built in-house tools and solutions for a wide-range of employee talents and requirements.
 - Created various mobile phone applications for use with the company's hardware and web products.
 - Created and maintain a security/licensing system for the company's flagship software.
 - Created and manage various in-house customer-processing systems that reduced employee work time.
 - Created and manage various customer-facing systems that promote expedited service.
- 7/2007 – 8/2007 **Information Technology Specialist, *United States Marine Corps***
- Developed, implemented and maintained information systems security programs for classified and unclassified information technology systems.
 - Applied configuration management disciplines to formally document and control the functional and physical characteristics of an information security system, network, or product during its life cycle.
- 3/2004 – 7/2007 **Administrative Clerk, *United States Marine Corps***
- Reengineered paper records used for the process of separating military personnel through automation.
 - Created and managed a database to work in conjunction with MCTFS application.

EDUCATION

- 2018 – present **A.S. Cyber Security, *Pensacola State College***
- 2014 – 2017 **A.S. Computer Programming and Analysis (Web Development), *Pensacola State College***
- 2003 **Diploma, *Franklin County High School***